

Specialist Certificate in Warehouse Management – Design & Operations

OVERVIEW

To provide participants with fundamental insights into the role of warehousing, its design and operations within the supply chain environment.

It further aim to provide participants with the following fundamentals :

- An appreciation of the strategic role Warehouse Management play in Supply Chain/Logistics Business planning.
- The importance of a good warehouse design in effectively supporting Logistics and Supply Chain processes.

WHO SHOULD ATTEND

- Managers/Supervisors in Warehouse & Distribution Functions, Purchasing Executives, Logistics Business Planning Executives, Shipping Executives, Customer Service Officers.
- Those who are keen to advance their knowledge of the strategic application of Warehousing Design and Operations.

Note: Participants should preferably have at least 1 year working experience in a warehouse environment.

COVERAGE

- Introduction to Warehouse Management
- Warehouse Design – Functionality & Planning
- Fundamental Warehouse Operations
- Warehouse Materials Handling and Packaging
- Inventory Management
- Warehouse Administration
- Warehouse Design Presentation

LEARNING OUTCOMES

On successful completion of this course, participants should be able to:

1. Understand the strategic roles Warehousing design and operations play in the Logistics/Supply Chain business and related
2. Understand the fundamental elements and components that contribute to the effective design of a warehouse
3. Understand the role and processes needed to effectively manage Warehouse operations
4. Application of Best practices in Warehouse Management
5. Application of Warehouse Performance Measurement and benchmarking

LECTURERS

Daniel Chew, Master of Industrial-Organisational Psychology, Master in Education with UWA, MBA in HR Management from USQ, Master of Science in Industrial & Systems Engineering from NUS, Bachelor (1st Class Honours) in Engineering from Monash University, Cambridge International Diploma in Teaching & Training from CIE, Advanced Certification in Training and Assessment (ACTA) from WDA, GradDip TESOL from UK, Certified DiSC Personality Profiler, Certified Quality Management System Auditor.

Daniel has a wealth of training and industrial experience in his career. A passionate life-long learner who is still enjoying his 30th year in his career, Daniel's strength is in the width of diversity and depth of experience as a Strategic Organizational Leader, a Developer of Human Resources, an Industrialist, an Engineer, an Educator, and a Training & Logistics Consultant. He has also been in senior leadership positions for more than 8 years.

Goh Wee Yaw, graduated from the University of Adelaide with a MBA. He also holds a Bachelor's degree from the National University of Singapore, and obtained various professional qualifications from the Chartered Institute of Professional Logisticians (CILT), Chartered Institute Of Marketing (CIM UK) and Singapore Institute of Management. He has more than 25 years working experience in areas related to Logistics and Supply Chain Management. He is currently working as the General Manager (Corporate Planning & Business Development) in KWE Express (S) Pte Ltd, and has been there since 2007.

DURATION

30 hours over 10 evenings, 7pm – 10pm or 3.5 days, 9am - 6pm

COURSE FEE & FUNDING SCHEMES

Please refer to www.tla.edu.sg or www.sla.org.sg for details.

CERTIFICATION

A Certificate of Achievement will be awarded upon successful completion of the course with minimum 75% attendance.



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